



01/19/2011

DAVID MARTIN
DISTRICT MANAGER
GATEWAY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 15th congressional district.

Post Office Name:	STOY
Zip+4 Code:	62464-9998
EAS Level:	53
Finance Number:	167518
County:	Crawford
Proposed Admin Office:	ROBINSON
ADMIN Miles Away:	5.9
Near Office Name:	OBLONG
Near Miles Away:	4.8
Number of Customers:	
Post Office Box:	52
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	52
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster was reassigned on 10/29/1993.

declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available. Effective and regular service can be maintained.

SHEM BARGER
Manager, Post Office Operations

Approval to Study for Discontinuance:

DISTRICT MANAGER
GATEWAY PFC

01/19/2011

DATE

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 167518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 438-3845

Date: 03/07/2011
Fax No: (651)
365-9708

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 187518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 03/07/2011
Fax No: (651)
365-9708

Google maps Post Office

Notes: Docket: 1383714 - 62464
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- | | |
|---|--|
| <p>A. US Post Office
101 East Walnut Street, Robinson, IL -
(618) 546-1131
1 review</p> | <p>B. US Post Office
207 North Range Street, Oblong, IL -
(618) 592-4431
1 review</p> |
| <p>C. US Post Office
49 Main Street, Stoy, IL - (618) 592-3451</p> | <p>D. US Post Office
104 N Main St, Ste. Marie, IL - (618) 455-3521</p> |
| <p>E. US Post Office
201 N Cumberland St, Willow Hill, IL -
(618) 455-3577
1 review</p> | <p>F. Sainte Marie Post Office
IL</p> |
| <p>G. US Post Office
7047 East 2000th Avenue, Annapolis, IL -
569-3903</p> | <p>H. US Post Office
201 West 2nd Street, Flat Rock, IL -
(618) 584-3781
1 review</p> |
| <p>I. US Post Office
107 West Market Street, Palestine, IL -
(618) 586-2574
1 review</p> | <p>J. US Post Office
200 South Range Street, Yale, IL -
(618) 793-2425
1 review</p> |





Eviction Notice

A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 167518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 03/29/2011
Fax No: (651) 365-9708



Building Inspection Report

A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 167518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 03/29/2011
Fax No: (651) 385-9708



01/24/2019 12:33 pm



STONY POST OFFICE







PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Code STOY, IL 62464		Postmaster's Signature QZBTMD	Date 01/20/2011
District Office, State & Zip Code GATEWAY PFC, MO 63155		District Manager's Signature KZNUDS	Date 01/31/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		53
2.	Finance Number	(1-6)	167518
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	52
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" if yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MP/LSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(66)	N

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: STOY
Office Zip+4: 62464 -9998 District: GATEWAY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>52</u>	X 1.0	=	<u>52</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>52</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>17</u> units	=	<u>17.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>17.00</u>

Activity WSCs 52 + Revenue WSCs = 17.00 Base WSCs 69.00 = EAS Grade CPrevious evaluation: EAS grade 53Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

SUE WANDERSEE

SUE.M.WANDERSEE@USPS.GOV

Printed Name

Signature

GATEWAY PFC District Review Coordinator

01/20/2011

Title

Date

01/20/2011

OIC/POSTMASTER

SUBJECT: STOY Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to STOY customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the STOY Post Office for a 2-week period. The surveys should begin 01/22/2011 and end on 02/04/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 02/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact SUE WANDERSEE, Post Office Review Coordinator, at (314) 436-3645.

SUE WANDERSEE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1383714

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1383714

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1383714

Survey of Incoming Mail

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Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4 STOY 62464 - 9998
 Dates Recorded 01/22/2011 through 02/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/22	43	22	3	10	0	1	2	0
Sun - 01/23	0	0	0	0	0	0	0	0
Mon - 01/24	91	46	12	18	2	2	1	1
Tue - 01/25	62	21	10	6	3	0	0	0
Wed - 01/26	39	29	9	3	0	1	0	0
Thu - 01/27	85	26	10	4	0	1	1	0
Fri - 01/28	80	15	11	6	2	2	0	0
Sat - 01/29	82	23	6	15	2	2	1	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	49	46	12	26	0	1	0	0
Tue - 02/01	110	9	14	6	0	1	0	0
Wed - 02/02	50	26	8	3	0	1	0	0
Thu - 02/03	33	19	9	30	2	1	0	0
Fri - 02/04	64	22	14	1	0	1	1	0
TOTALS	788	304	118	128	11	14	6	1
Daily Average	65.7	25.3	9.8	10.7	0.9	1.2	0.5	0.1

Signature of Person Making Count: SHEM BARGER
 Printed Name: SHEM BARGER
 Date: 02/14/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: STOY 62464 - 9998
 Dates Recorded: 01/22/2011 through 02/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/22	14	5	0	0	0	0	0	0
Sun - 01/23	0	0	0	0	0	0	0	0
Mon - 01/24	7	1	4	0	0	0	1	1
Tue - 01/25	12	1	4	0	0	0	0	0
Wed - 01/26	16	0	4	0	1	0	0	0
Thu - 01/27	11	0	0	0	0	1	1	0
Fri - 01/28	29	1	2	0	0	0	0	0
Sat - 01/29	9	0	0	0	0	0	1	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	19	1	1	0	1	0	1	0
Tue - 02/01	13	2	1	1	0	0	1	0
Wed - 02/02	16	0	0	0	0	0	0	0
Thu - 02/03	17	0	5	0	1	0	0	0
Fri - 02/04	15	0	0	0	1	0	0	0
TOTALS	178	11	21	1	11	1	5	1
Daily Average	14.8	0.9	1.8	0.1	0.9	0.1	0.4	0.1

Signature of Person Making Count: SHEM BARGER
 Printed Name: SHEM BARGER
 Date: 02/14/11

02/25/2011

OIC/POSTMASTER

SUBJECT: STOY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the STOY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the STOY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to SUE WANDERSEE by 03/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>52</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>52</u>

If you have any comments on alternate means of providing services to the STOY customers, please provide them below:

Rural Delivery service is provided in the area from the Robinson Post Office

SUE WANDERSEE

Post Office Review Coordinator

Comments:

cc: Official Record

01/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the STOY Post Office, 62464 - 9998, located in Crawford County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>STOY</u>	ZIP+4	<u>62464-9998</u>
Congressional District	<u>15th</u>	Date	<u>03/07/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
none
2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No
3. Lease terms? 30-day cancellation clause? Renewal Option; Expires 5/31/15; \$3120
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
no
5. List potential CPO sites.
n/a
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.
n/a
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
attempts will be made to accomodate PMR in neighboring office
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
rural carrier service will continue to be provided by the Robinson Post Office.

How Post Office boxes are installed?	<u>84</u>
How Post Office boxes are used?	<u>52</u>
What are the window service hours?	<u>12:00 p.m. to 4:30 p.m. M-F</u>
	<u>12:00 p.m. to 1:30 p.m. S</u>
What are the lobby hours?	<u>12:00 p.m. to 4:30 p.m. M-F</u>
	<u>12:00 p.m. to 1:30 p.m. S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
no

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	none
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	n/a
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	unknown
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	44)
b.	Will this change result in the route being overburned?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	n/a
c.	How many boxes and miles will be added to the route?	0, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	0
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Community Survey Sheet

Post Office Name	<u>STOY</u>	ZIP+4	<u>62464-9998</u>
Congressional District	<u>15th</u>	Date	<u>03/04/2011</u>

1. Incorporated? ☐ Yes ☒ No

Local government provided by:

Stoy Village Board

Police protection provided by:

Crawford County Sheriff

Fire protection provided by:

Oblong Fire Protection Dist.

School location:

Robinson

2. What population growth is expected? (Please document your source)

No data available in ZIP Code Demographic Report. No growth expected.

3. What residential, commercial, or business growth is expected? (Please document your source)

No data available in ZIP Code Demographic Report. No growth expected.

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

None

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Farmers/Retirees

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center)?

6. Do employees of the office offer assistance to senior citizens and handicapped?
What provisions can be made for these services if the Post Office is discontinued?

None

Rural Route Cost Analysis Form

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: STOY

Office Zip+4: 62464 -9998

District: GATEWAY PFC

1. Enter the number of additional boxes to be added to the rural route

52

2. Enter the number of additional miles to be added to the route

0.00

Total (additional boxes x volume factor) 109.72

3. Enter the number of additional boxes to be added to the rural route

52

Centralized boxes

52.00

x 1.00 Min

52.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 52.00

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage
Standard

0.00

Total additional minutes per week
(miles carried to two decimal places) 161.72

5. Total additional annual minutes
(additional minutes per week year)

161.72

x 52 Weeks

8,409.44

6. Total additional annual hours
(additional annual minutes/
60 minutes per hour)

8,409.44

/ 60 Minutes

140.16

7. Enter the rural cost per hour (see
national payroll summary report – rural
carrier, consolidated)

34.21

Total Annual Cost (additional annual hours x rural cost per hour) 4,794.78

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 4,794.78

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/07/2011																								
2. Post Office Name STOY		3. State and ZIP + 4 Code IL 62464-8998																										
4. District, Customer Service GATEWAY PFC	5. Area, Customer Service GREAT LAKES	6. County Crawford	7. Congressional District 15th																									
8. Reason for Proposal to Discontinue Office has been vacant for 17 years and alternative forms of servicing town's Postal needs are available.		9. PO Emergency Suspension Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/29/1993 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-53 Downgraded from EAS-53 d. No. of Clerks- 0 No. of Career- 0 No. of Non-Career- 0 e. No. of Others- 0 No. of Career- 0 No. of Non-Career- 1		a. Time M-F 12:00 - 12:30 Sat 12:00 - 1:30 Total Window Hours Per Week b. Lobby Time M-F 12:00 p.m. to 4:30 p.m. Sat 12:00 p.m. to 1:30 p.m. 24.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 52 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 52 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 6.20		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>91</td><td>15</td></tr> <tr><td>b. Newspaper</td><td>20</td><td>1</td></tr> <tr><td>c. Parcel</td><td>2</td><td>0</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>113</td><td>16</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	91	15	b. Newspaper	20	1	c. Parcel	2	0	d. Other	0	0	e. Total	113	16	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	91	15																										
b. Newspaper	20	1																										
c. Parcel	2	0																										
d. Other	0	0																										
e. Total	113	16																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 11,505 \$ 7,461 \$ 6,533	b. EAS Step 1 PM Basic Salary (no Cola) \$ 19020	c. PM Fringe Benefits (33.5% of b.) \$6,372																								
14a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 5/31/2018 Annual Lease \$ 3120 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain lease being researched																												
17. Schools, Churches and Organization in Service Area No: 0		19. Administrative/Emulating Office (Proposed): Name <u>ROBINSON PO</u> EAS Level <u>20</u> Miles Away <u>5.5</u> Window Service Hours: M-F 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:30 p.m. SAT 9 a.m. to 1:00 p.m. Lobby Hours M-F 24-Hours SAT 24-Hours PO Boxes Available <u>205</u>																										
18. Businesses in Service Area No: 0		20. Nearest Post Office (if different from above): Name <u>OBLONG PO</u> EAS Level <u>18</u> Miles Away <u>4.5</u> Window Service Hours: M-F 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:30 p.m. SAT 9 a.m. to 1:00 p.m. Lobby Hours M-F 24-Hours SAT 24-Hours PO Boxes Available <u>63</u>																										
21. Prepared by																												
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. AC () (314) 436-3645																								
PO Discontinuance Coordinator Name SUE WANDERSEE		Telephone No. AC () (314) 436-3645		Location SAINT LOUIS, MO																								



A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 167518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 03/29/2011
Fax No: (651) 365-9708



03/11/11

OIC/POSTMASTER

SUBJECT: STOY Post Office

Enclosed are questionnaires addressed to customers of the STOY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/27/11 for further review.

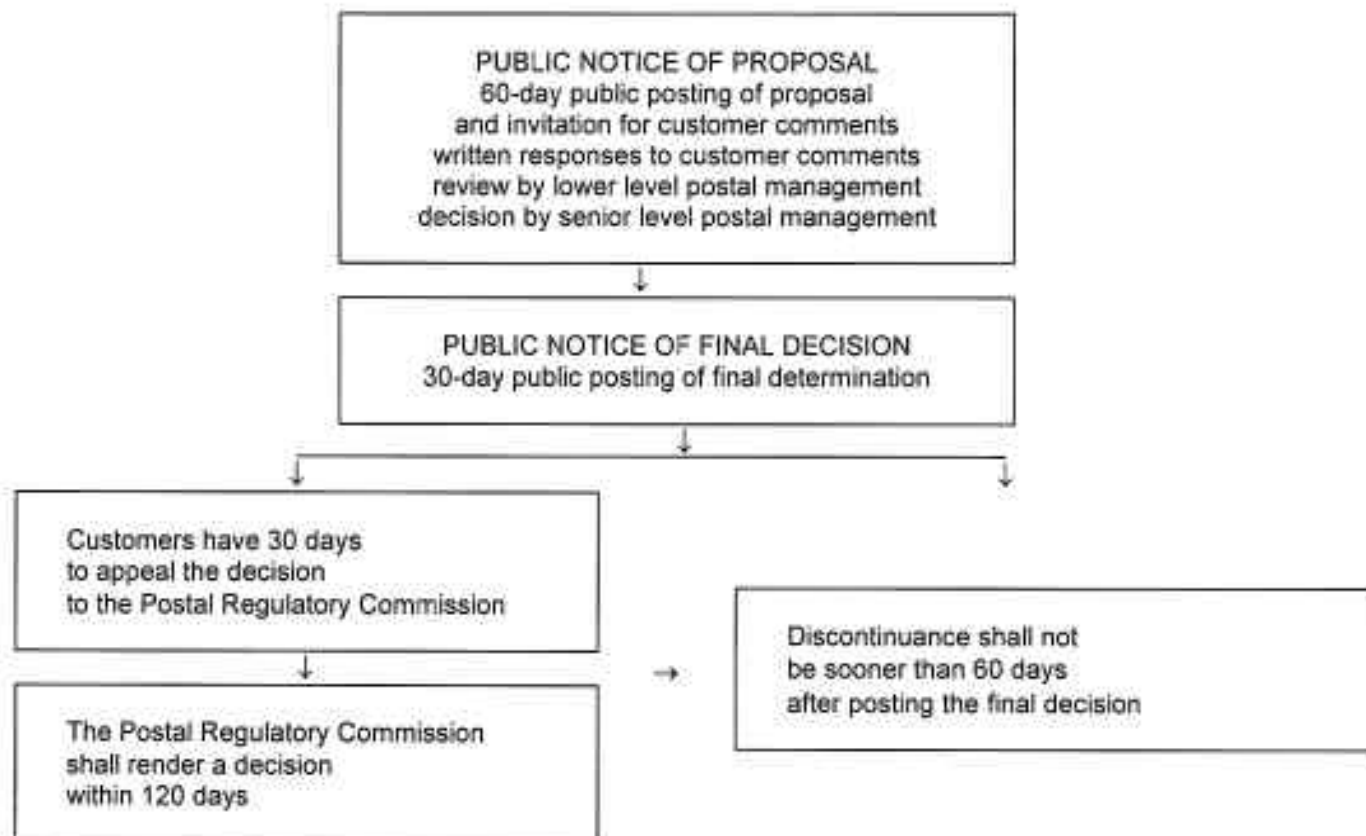
Sue Wandersee
Post Office Review Coordinator
Enclosures

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



03/11/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the STOY Post Office retired on 10/29/1993. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 8.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at STOY may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the ROBINSON PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OBLONG PO, located 4.8 miles away. Hours of service at this office are 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday, and 8:30 a.m. to 10:30 a.m. on Saturday. Post Office box service is available at this location at the same fees.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/24/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Stoy Post Office on 03/24/2011 from 12:30 p.m. to 1:30 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

SHEM BARGER
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STOD Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



06/21/2011

GERADINE STARLING

PO BOX 157
STOY, IL 62464

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wanderses at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9600



06/21/2011

AUTTIE DECKER

1:

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You were concerned about mail security. There have been no recent reports of mail theft or vandalism in the area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

If you are interested in saving our post office, it is vital that we get as many letters to our federal and state lawmakers as possible. At this point, the postal service representatives are not taking our concerns into consideration. We will be sending copies of our petition to these state and federal lawmakers, but it is also important that they hear from each of you that do not wish to see our post office close.

The best scenario is that you personally write your lawmakers a letter detailing the reasons you do not want to see our post office close. I understand that time is short and valuable in today's world, so if you do not have time to write a personal letter, I have enclosed a form letter in which you can just sign and mail. It is important that all letters sent be mailed from the Stoy Post Office so they will have the Stoy postmark on them.

I have enclosed envelopes already addressed for you to send your letters; we just need you to please take a few minutes and either write a personal letter or sign the form letter and mail it from our post office. I know some of you wonder if this will really do any good, I wondered the same thing myself. Then I thought...If we do nothing, our post office definitely will close, so what do we have to lose. In the past when they were going to close our post office but didn't, the postal service was asked why they did not close the office and the answer given was "Too many politics." So, our politicians are our only hope at this point.

We were also advised to place phone calls to these lawmakers to voice our concerns. I have provided the names, addresses, and phone numbers on the back of this letter if you have a few extra minutes to make a phone call.

Thank you for supporting your community and doing what you can to help!!



The Committee to Save the Stoy Post Office



06/21/2011

MARY

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the STOY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services:

Convenience of delivery of mail including
delays and accountable mail need to drive
to Robinson to collect same. Safety of the
mail. Cost of purchasing & maintaining rural
mail box. Cost of delivery box. Many single
women in town.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is the only place in town
where people can stop in truck with each
other. The post is 6 miles from the
Robinson P.O. and need to drive to pick
up accountable mail. The post office is
historic over 100 yrs. old.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

In reading the proposal I received the history
of Stoy & benefits Stoy. That would be correct
for a carrier employee. I left the position of
Stoy postmaster 18 yrs ago. There has not been a
carrier employee that could do me you being fair
to the residents of this town by stating this (over)

Pamela A. Burton

Pamela A. Burton

Name of Postal Customer

Signature of Postal Customer

P.O. Box 156

Robinson, Missouri 64449

Mailing Address

Stoy, IA 62464-0156

City, State, and ZIP Code

4-18-11

Date



06/21/2011

PAMELA BUNTON

PO BOX 156
STOY, IL 62464

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, or request redelivery online or by calling 1-800-ASK-USPS.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customer that do not wish to receive rural delivery can apply for a post office box at whatever location best fits their needs.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in blue ink that reads "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

If the Federal government would return the money that actually belongs to the postal service, the postal service wouldn't be in the red so much. There's no reason that the postal service is the only organization that has to prepay into retirement.

The proposal to close our office states they would save about \$23,000. a year by closing the office. That is very misleading. If there was a postmaster in office, they might save that. However, our office has run 18 years with a postmaster relief serving in that capacity. If the office continued to be managed by a postmaster relief, they might save \$5,000-\$6,000. It is worth that to keep the office open.

There are many people in the surrounding area that use this office that couldn't sign the petition. They know they can come in this office & not have to wait in line like they do at Robinson & Oblong. People know that the postal lady keeps a variety of "pretty" stamps that they can choose from that isn't offered at the other offices. They also bring in their outgoing mail that needs to be sure & go out that day.

There is also great historical value in this post office. People come from a distance to take pictures inside & out. The office has antique mailboxes that have been used for generations & it is like stepping back in time. The post office has been in this same building over 60 years, continuing with the same family for more than that. You can still see the shelves from when it was an old general store.

Going to rural delivery wouldn't be good because several people get medicine & plants in the mail. They wouldn't want it left in the mailbox in the heat & cold, or would have to make the trip to town to pick it up.

Rick Catt
P O Box 126
Stoy, IL 62464
618-592-4561
ricjancat@juno.com

Rick Catt



06/21/2011

RICK CATT
PO BOX 126
STOY, IL 62464

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Helping elderly with mailings, understanding mail

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Going to Robinson in Okla



03/29/2011

JANICE CATT

PO BOX 126
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Sheri Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board *I didn't think this was permitted* ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*Concern: If Stony Post office is closed. The equipment has
was purchased by the first P.M. of Stony. The owner of
the building is grand daughter of first P.M. (M.W. Turner)
She wants to keep the location.*



03/29/2011

PAM BUNTON

PO BOX 156
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STQY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

SHARON SKAGGS

PO BOX 233
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:



03/29/2011

INGRID MAXWELL

PO BOX 152
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-8900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

JUDY PLUMMER

PO BOX 231
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



03/29/2011

GERALDINE STARBERG

PO BOX 157
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STQY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I work out of my home and often do not go anywhere during the day as I am too busy with work. I rely heavily on our current post office to conduct business as it is closer. ~~also~~



03/29/2011

LISA MCKINLEY

PO BOX 202
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier; retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STDY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Robinson P.O.



03/29/2011

PATRICIA A PETHTEL

PO BOX 224
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Robinson Post office on way to work.



03/29/2011

TRAVIS BURTRON

PO BOX 211
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shern Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

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Postal Services

	Daily	Weekly	Monthly	Never
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STÖY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STÖY Post Office should be pursued, a formal proposal will be posted in the STÖY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

MARATHON PIPE LINE LP

9999 N MAIN ST
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

GARY L. WILSON

PO BOX 114
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3845.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

MATTHEA C WILSON

PO BOX 154
STOY, IL 62484

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Sheri Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

RANDY DECKER AND TAFFIE ADAMS

10251 FIREBAUGH ST
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/18/11



03/29/2011

YOLANDA AND ANDY BEARD

6331 E MONROE ST
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services:

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3/10/11



03/29/2011

ALAN L LACKEY SR

9329 N 600TH ST
ROBINSON, IL 62454

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/26/11



03/29/2011

LARENA BELFORD

PO BOX 204
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

03/11/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the STOIY Post Office retired on 10/29/1993. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 8.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at STOIY may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the ROBINSON PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OBLONG PO, located 4.8 miles away. Hours of service at this office are 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday, and 8:30 a.m. to 10:30 a.m. on Saturday. Post Office box service is available at this location at the same fees.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/24/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Stoy Post Office on 03/24/2011 from 12:30 p.m. to 1:30 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

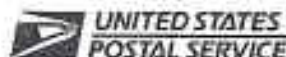
Sincerely,

SHEM BARGER
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

3/28/11



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STQY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

5/22/11



03/29/2011

DALE O'DELL

PO BOX 162

STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>once a week</i>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>once a week</i>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>once a week</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Robinson IL
I can get stamps AT where I work

*Would prefer to get mail at home with Rural Carrier
 P.O. is closed when I go to work & closed when I get
 off. It is a struggle to get mail - usually only
 pick it up 1 or twice a week*

3/26/11



03/29/2011

SUE WOODS

PO BOX 206
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



03/29/2011

KYLE MERIDETH

PO BOX 182
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

MIKE ROBINSON

PO BOX 107
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STQY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/28/11



03/29/2011

AUTTIE DECKER

PO BOX 205
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/28/11



03/29/2011

PAMELA RICHARDSON

PO BOX 143
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We work in Robinson & we use their post office for our needs

5/28/11



03/29/2011

CLELL AND RITA FRY

PO BOX 106

STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

In Robinson or Oklawaha

3/29/11



03/29/2011

CAROLYN FAGIN

PO BOX 234
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/28/11



03/29/2011

SARAH FAGIN

PO BOX 232

STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STGY Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Robinson Post Office is 900 around square



03/29/2011

GLADYS JONES

PO BOX 186
STOY, IL 62464

Dear Postal Service Customer:

Thank you for re
along with other

If it is determine
Post Office(s) at
436-3645.

Sincerely,

Shem Barger
Manager, Post
1720 Market St
Saint Louis, MO



3-17-11

Sir:

My Stoy post office
is closed I want to be
put on R. Blunson Rural
Route.

I live between two
families that are on
R. Blunson Route.
Thank you.

Gladys Jones

P.O. Box 186

Stoy, IL 62464

comments,
(en.

ed in the STOY
rsee at (314)

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



03/29/2011

RANDY AND JILL NIDEY

PO BOX 132
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shern Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the STONY Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--|--|---|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{less than} | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{yearly} |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{yearly} | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail - because we have to | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{how can we be made to have to pick up mail?} | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{never} |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{never} |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{never} |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> ^{never} |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go through Robinson, IL on my way to work every day.

RECEIVED
3/21/11



03/29/2011

MICHELE LITTLEJOHN

PO BOX 134
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

I feel that my mail is
gate locked up in the
Post Office and not
sitting in a mail box along
the road

RECEIVED
3/21/11

PCB 193
Shy 62464



03/29/2011

ESTHER INBODEN

PO BOX 193
STOY, IL 62464

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the STOY Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the STOY Post Office should be pursued, a formal proposal will be posted in the STOY Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



04/08/2011



OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
STOY Proposal
Docket No. 1383714 - 62464

Please post the enclosed proposal to close the STOY Post Office in the lobby. The proposal must be posted in a prominent place from 04/08/2011 through close of business on 06/09/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC District



Enclosures: PS Form 4920:
Proposal
Invitation for Comments
Comment Forms
Official Record

*60 Day posting was observed,
Janice Cobb*



06/21/2011

RICK CATT
PO BOX 126
STOY, IL 62464

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 438-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

If the Federal government would return the money that actually belongs to the postal service, the postal service wouldn't be in the red so much. There's no reason that the postal service is the only organization that has to prepay into retirement.

The proposal to close our office states they would save about \$23,000 a year by closing the office. That is very misleading. If there was a postmaster in office, they might save that. However, our office has run 18 years with a postmaster relief serving in that capacity. If the office continued to be managed by a postmaster relief, they might save \$5,000-\$6,000. It is worth that to keep the office open.

There are many people in the surrounding area that use this office that couldn't sign the petition. They know they can come in this office & not have to wait in line like they do at Robinson & Oblong. People know that the postal lady keeps a variety of "pretty" stamps that they can choose from that isn't offered at the other offices. They also bring in their outgoing mail that needs to be sure & go out that day.

There is also great historical value in this post office. People come from a distance to take pictures inside & out. The office has antique mailboxes that have been used for generations & it is like stepping back in time. The post office has been in this same building over 60 years, continuing with the same family for more than that. You can still see the shelves from when it was an old general store.

Going to rural delivery wouldn't be good because several people get medicine & plants in the mail. They wouldn't want it left in the mailbox in the heat & cold, or would have to make the trip to town to pick it up.

We would appreciate your help in keeping our office open & we will remember your help or lack thereof when we vote. Thank you for reading this.

Rick Catt
P O Box 126
Stoy, IL 62464
618-592-4561
ricjancat@juno.com



05/21/2011

LISA MCKINSLEY

PO BOX 202
STOY, IL 62464

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



06/21/2011

GLADYS FONES

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Stoy Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger".

Shem Barger
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO 63155-9900

If this office closes, we will be forced to drive 7 miles to pick up any parcels we may miss, including medications, which many of our residents now have no choice but to receive by mail. With the gas prices, this would be a great hardship on many of the people of Stoy.

Enclosed are some articles published in the local media, as well as the petition from the people of Stoy who wish to keep our post office open, and some historical information about the Village of Stoy.

We appreciate any support you can give us in our fight to retain our post office in the same status as now exists.

Thank You.

Sincerely,

Lisa McInnisley
PO Box 202
Stoy IL 62464

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the STONY Post Office on 03/11/2011. Additionally, during the survey period, questionnaires were available at the STONY Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	75
Favorable to proposal	9
Unfavorable to proposal	9
Expressing no opinion	12
Total questionnaires received	30

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

No Concern

Response:

2. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

3. Concern (No Opinion):

No Concern

Response:

4. Concern (Unfavorable):

Customer expressed a concern about package delivery and pickup

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. Concern (Unfavorable):

Customers expressed concern for loss of community identity and history

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

6. Concern (Unfavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

7. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. Concern (Unfavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

9. Concern (Unfavorable):
No Concern

Response:

10. Concern (Unfavorable):
You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Unfavorable):
Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. Concern (Unfavorable):
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

Community Meeting Roster

Postal Service Representative (Names and Titles):
Shem Barger, Manager, Post Office Operations

Date: 03/24/2011
Time: 12:30 p.m.

Total Number of Customers Present:

03 + 016

Place: the Stoy Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (Favorable):
Customers inquired about mailbox installation and maintenance

Response:

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

2. Concern (No Opinion):
Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

3. Concern (No Opinion):
Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers may be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

4. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

5. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service

Response:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

6. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service

Response:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Nonpostal Concerns

03/11/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the Stoy Post Office retired on 10/29/1993. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 8.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at Stoy may not be warranted. Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the Robinson Post Office. We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Retail services are also available at the Oblong Post Office, located 4.8 miles away. Hours of service at this office are 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday, and 8:30 a.m. to 10:30 a.m. on Saturday. Post Office box service is available at this location at the same fees. As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Stoy Post Office on 03/24/2011 from 12:30 p.m. to 1:30 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

Shem Barger
Manager, Post Office Operations

POSTED:



REMOVED:



We the citizens and customers of the Stoy Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities, and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,
The Customers of Stoy Post Office.

NAME	ADDRESS
1. Lisa McMillan	P.O. Box 202 Stoy IL 62464
2. Mary Beth Spies-Cullen	P.O. Box 222 Stoy, Ill. 62464
3. Greg McKeag	P.O. Box 203 Stoy, IL 62464
4. Gutterbach	P.O. Box 205 STAY 62464
5. Danolyn Fagan	P.O. Box 234 Stoy 62464
6. Donnell Fagan	P.O. Box 234 Stoy 62464
7. Cory Musgrave	P.O. Box 142 Stoy IL 62464
8. Apollo Musgrave	P.O. Box 142 Stoy, IL 62464
9. Dan Dan Wilson	P.O. Box 183 Stoy IL 62464
10. Pamela D. Charlton	P.O. Box 183 Stoy IL 62464

NAME

ADDRESS

11. Emeline Ngari P.O. Box 143 Stay IL 62464
12. Jack Richardson SA P.O. Box 143 Stay IL 62464
13. Taffer Adams P.O. Box 212 Stay IL 62464
14. Rhody D. Barker P.O. Box 192 Stay IL 62464
15. Randy Miller P.O. Box 132 Stay IL 62464
16. Bill K. Catts P.O. Box 126 Stay IL 62464
17. Steve C. White PO Box 11 Robinson IL 62464
18. Kenneth R. Hatten PO Box 225 Stay IL 62464
19. John Hall PO Box 181 Stay IL 62464
20. Wade D. Ward PO Box 162 Stay IL 62464
21. Jane O'Dell PO Box 162 Stay IL 62464
22. Judy A. Plouffe P.O. Box 231 Stay IL 62464
23. Geraldine Stacks PO Box 157 Stay IL 62464
24. David Starkey PO Box 157 Stay IL 62464
25. Wendy Warden Box 103 Stay IL 62464
26. Mittie Hanson Box 103 Stay IL 62464
27. Shaun Stagger Box 233 Stay IL 62464
28. Islandia Beard Box 133 Stay IL 62464
29. Linda Beard Box 133 Stay IL 62464
30. Jim Rand Box 166 Stay IL 62464
31. Susan Brand Box 166 Stay IL 62464
32. Christy Drum Box 155 Stay IL 62464
33. Eric D. Box 155 Stay IL 62464
34. John Brand Box 145 Stay IL 62464
35. Wayne Brand Box 145 Stay IL 62464
36. Leslie Buxton B. 156 Stay IL 62464
37. May V. Velt B. 214 Stay IL 62464

NAME

ADDRESS

38.

Danielle Watson

PO Box 164 Stey IL

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June 20th, 2011

The Honorable Richard Durbin
United States Senator
250 W Cherry Street
Carbondale, IL 62901

Dear Senator Durbin:

Reference is made to your correspondence regarding the concerns of Stoy Residents, relative to their recent concerns regarding loss of their post office in Stoy, IL.

Let me begin by stating that, at this point, the Stoy Post Office is still in the investigative stage of determining service needs of the customers. This process requires several steps to ensure that the best decision is made. A final determination will not be made unless we conclude that it will provide the maximum degree of regular and effective service necessary.

Due to postmaster vacancy and declining postal needs in the community, a proposal has been made available to the community regarding our proposed changes in service to the Stoy area. The proposal was posted in the lobby of the Post Office in April 2011 along with an invitation for comment.

For your reference, many customers in the Stoy area already have mail delivered to their home or business by the rural carrier from the neighboring Post Office locations. There will be no change to this service. This change could affect up to 31 customers that currently receive mail to a Post Office Box in Stoy. Most other services provided by the post office are also available from the carrier. Customers will not have to travel to another post office for service. Most transactions do not even require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Additionally, the postal service has taken great strides to make services more accessible to customers with services available at www.usps.com and many stores, gas stations and ATMs where customers often shop.

The neighboring Robinson Post Office offers longer hours than those provided in Stoy. The Robinson Post Office lobby is open 24-hours for convenience and the window hours are from 9:00 a.m. to 4:30 p.m. A Post Office is also located in Oblong which may be more convenient for some customers.

Occasionally, we interchange staff, equipment and other resources in order to improve efficiencies, reduce operating costs, and make better use of our resources. Recently, the Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. Continuous improvement in our postal operations enables the Postal Service to fulfill its mission of providing our nation with mail delivery to every home and business address at affordable prices.

This possible operational change is just one way the Postal Service is becoming more efficient, while delivering excellent service to our customers. Our goal is to keep mail relevant, affordable, and growing.

Please assure the citizens that they are valued customers, and their opinions and insight regarding the community are appreciated. The Postal Service has very specific regulations regarding the closure of post offices covered in Title 39, United States Code. Should a final determination be made regarding this post office, the decision will be posted in the lobby of the post office along with appeal rights and timelines.

Sincerely,

Sue Wandersee
Gateway District CSDC Coordinator

RICHARD J. DURBIN
ILLINOIS

COMMITTEE ON APPROPRIATIONS

COMMITTEE ON THE JUDICIARY

COMMITTEE ON RULES
AND ADMINISTRATION

ASSISTANT MAJORITY
LEADER

United States Senate
Washington, DC 20510-1304

May 26, 2011

300 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1304
(202) 224-2152
TTY (202) 224-2190

220 SOUTH DEARBORN, 30TH FLOOR
CHICAGO, IL 60604
(312) 353-4922

825 SOUTH EIGHTH STREET
SPRINGFIELD, IL 62702
(217) 483-4082

PAUL SIMON FEDERAL BUILDING
300 W. CHERRY STREET
SAVY 115-0
CARBONDALE, IL 62901
(618) 251-1122

rdurbin@senate.gov

CSDC Coordinator
1720 Market Street
Rm 3000
St. Louis, MO 63155-9331

Dear Friend:

I was recently contacted by Ms. Lisa McKinley regarding her concerns with the proposed Stoy Post Office closure. Enclosed is a detailed account of her concerns, as provided by Ms. McKinley.

If you could please have a member of your staff look into this matter and follow up with my Carbondale office, it would be appreciated. Should you require any further information, please contact my Carbondale staff (618)351-1122.

Sincerely,



Richard J. Durbin
United States Senator

Enclosure

RJD/MOO

May 23, 2011

COPY

RECEIVED MAY 25 2011

SENATOR RICHARD DURBIN

250 WEST CHERRY STREET, SUITE 115-D

CARBONDALE, IL 62901

Dear Senator Durbin:

The U.S. Postal Service has served notice to the customers of the Stoy Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal services to rural areas, communities, and small towns where post offices are NOT self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers. The reason given to us at a meeting with a representative from the U.S. Postal Service as to why they were considering closing our office was, and I quote....."The Postal Service is just like any other business. When business slows down, we have to cut costs somewhere." To me, this sounds like they are considering closing our post office due to revenue, which above clearly states is not legal.

The Postal Service has sent a proposal showing how much money they will save by closing our post office, which is not a true representation. It is stated that they will save \$19,020 salary for a postmaster. Our post office is run by a PMA and has been since 1993, whose salary last year was \$9,000. They listed benefits for the postmaster at over \$6,372; the PMA at our office receives no benefits. All in all, we feel that this is a great misrepresentation to make their case look good. By closing ALL of the small post offices they are considering closing, they will reduce their budget by 0.7% of 1%. If their total expenses are one million dollars, that is a savings of \$70 per year. That is if they close all 11 post offices. It just doesn't make sense to the residents of Stoy how they can close 11 post offices and inconvenience the citizens of Stoy and other communities for such a small amount of money. There have to be better ways to cut more expenses and affect less people.

June 20th, 2011

The Honorable Richard Durbin
United States Senator
250 W Cherry Street
Carbondale, IL 62901

Dear Senator Durbin:

Reference is made to your correspondence regarding the concerns of Stoy Residents, relative to their recent concerns regarding loss of their post office in Stoy, IL.

Let me begin by stating that, at this point, the Stoy Post Office is still in the investigative stage of determining service needs of the customers. This process requires several steps to ensure that the best decision is made. A final determination will not be made unless we conclude that it will provide the maximum degree of regular and effective service necessary.

Due to postmaster vacancy and declining postal needs in the community, a proposal has been made available to the community regarding our proposed changes in service to the Stoy area. The proposal was posted in the lobby of the Post Office in April 2011 along with an invitation for comment.

For your reference, many customers in the Stoy area already have mail delivered to their home or business by the rural carrier from the neighboring Post Office locations. There will be no change to this service. This change could affect up to 31 customers that currently receive mail to a Post Office Box in Stoy. Most other services provided by the post office are also available from the carrier. Customers will not have to travel to another post office for service. Most transactions do not even require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Additionally, the postal service has taken great strides to make services more accessible to customers with services available at www.usps.com and many stores, gas stations and ATMs where customers often shop.

The neighboring Robinson Post Office offers longer hours than those provided in Stoy. The Robinson Post Office lobby is open 24-hours for convenience and the window hours are from 9:00 a.m. to 4:30 p.m. A Post Office is also located in Oblong which may be more convenient for some customers.

Occasionally, we interchange staff, equipment and other resources in order to improve efficiencies, reduce operating costs, and make better use of our resources. Recently, the Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. Continuous improvement in our postal operations enables the Postal Service to fulfill its mission of providing our nation with mail delivery to every home and business address at affordable prices.

This possible operational change is just one way the Postal Service is becoming more efficient, while delivering excellent service to our customers. Our goal is to keep mail relevant, affordable, and growing.

Please assure the citizens that they are valued customers, and their opinions and insight regarding the community are appreciated. The Postal Service has very specific regulations regarding the closure of post offices covered in Title 39, United States Code. Should a final determination be made regarding this post office, the decision will be posted in the lobby of the post office along with appeal rights and timelines.

Sincerely,

Sue Wandersee
Gateway District CSDC Coordinator

RICHARD J. DURBIN
(LINO)

COMMITTEE ON APPROPRIATIONS

COMMITTEE ON THE JUDICIARY

COMMITTEE ON RULES
AND ADMINISTRATION

ASSISTANT MAJORITY
LEADER

United States Senate
Washington, DC 20510-1304

300 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510-1304
(202) 224-3162
TTY (202) 224-8188

330 SOUTH DEARBORN, 38TH FLOOR
CHICAGO, IL 60604
(312) 353-6952

618 SOUTH EIGHTH STREET
SPRINGFIELD, IL 62703
(217) 482-4062

PAUL SIMON FEDERAL BUILDING
300 W. CHERRY STREET
SUITE 115-C
CARBONDALE, IL 62901
(618) 351-1122

rdurbin@senate.gov

June 14, 2011

CSDC Coordinator
1720 Market St. Rm. 3000
St. Louis, MO
63155-9331

Dear Friend:

Our office received the following enclosed letter, which opposes the proposal to close the Stoy Post Office.

I am forwarding these letters for your review. Any further questions can be directed to my Carbondale office (618)351-1122.

Sincerely,



Richard J. Durbin
United States Senator

Enclosure

RJD/ET

April 6, 2011

SENATOR RICHARD DURBIN
250 WEST CHERRY STREET, SUITE 115-D
CARBONDALE, IL 62901

Dear Senator Durbin:

The U.S. Postal Service has served notice to the customers of the Stoy Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities, and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers.

The Postal Service has made a decision to close our post office and provide us with rural delivery. We do not feel we will be getting the maximum service the Postal Reorganization Act calls for with this type of service. Inconvenience in purchasing stamps and money orders, and in sending accountable mail, such as a certified letter, are among the problems we foresee. The same holds true for the receipt of accountable mail.

Invariably, we will be left with a pick-up notice that will require a 6-mile trip to the post office in Robinson, Illinois. With the rising cost of gasoline, this would be a hardship on the citizens of our community. We also have concerns regarding the sanctity of the mail with non-career carriers and the loss of identity for our community.

We appreciate any support you can give us in our fight to retain our post office in the same status as now exists.

Thank you.

Sincerely,

Richard J. Durbin

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive

Hours of service, daily window transaction average, number of permit mailers, and postage meter users

Last three fiscal years of revenue and revenue units

Decline in service workload/reduction in EAS level, if appropriate

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses

Information on petitions and congressional inquiries included with Postal Service responses

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses

Advantages and disadvantages of proposed alternate service

Any other pertinent information concerning Postal Service needs:

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ _____

Fringe benefits 33.5%

\$ _____

Rental costs, excluding utilities

\$ _____

Total annual costs

\$ _____

Less estimated cost of replacement service

- _____

Total annual savings

\$ _____

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate)

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: _____

Investigative Coordinator

Date _____

Reviewed and Certified By: _____

District PO Review Coordinator

Date _____



03/29/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the STOY Post Office
Docket No. 1383714

This is to advise you that on 04/08/2011, I will post for public comment a proposal to close the STOY Post Office in Crawford, Congressional District No. 15th.

If you have any questions, please call SUE WANDERSEE District Review Coordinator at (314) 436-3645.

A handwritten signature in dark ink, appearing to read "D. Martin", with a large, stylized flourish at the end.

DAVID MARTIN
District Manager
GATEWAY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



04/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
STOY Proposal
Docket No. 1383714 - 62464

Please post the enclosed proposal to close the STOY Post Office in the lobby. The proposal must be posted in a prominent place from 04/08/2011 through close of business on 06/09/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

A handwritten signature in dark ink, appearing to read "Sue Wandersee".

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 04/08/2011

Date of Removal: 06/09/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE STOY, IL POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the Stoy Post Office:

The Postal Service is considering the close of the Stoy Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/08/2011 through 06/09/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Stoy Post Office, Oblong Post Office and Robinson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.



SHEM BARGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 04/08/2011

Posting Round Date:

Date of Removal: 06/09/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE STOY, IL POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1383714 - 62464

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available.

The Stoy Post Office, an EAS-53 level, provided service from 12:00 p.m. to 4:30 p.m. Monday - Friday 12:00 p.m. to 1:30 p.m. Saturday and lobby hours of 12:00 p.m. to 4:30 p.m. on Monday - Friday and 12:00 p.m. to 1:30 p.m. on Saturday to 52 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,808 (30 revenue units) in FY 2008; \$7,461 (19 revenue units) in FY 2009; and \$6,533 (17 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at the Stoy Post Office to answer questions and provide information to customers. 13 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Stoy Post Office. Questionnaires were also available over the counter for retail customers at the Stoy Post Office. 30 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 9 unfavorable, and 12 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Robinson Post Office, an EAS-20 level office. Window service hours at the Robinson Post Office are from 9:00 a.m. to 4:30 p.m., Monday through Friday, and 9:00 a.m. to 11:00 a.m. on Saturday. There are 205 post office boxes available.

Retail service is also available at the Oblong Post Office an EAS-18 level office, located five miles away. Window service hours at Oblong Post Office are from 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday and 8:30 a.m. to 10:30 a.m. on Saturday. There are 63 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customers expressed concern for loss of community identity and history

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
4. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

8. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

9. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers may be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

10. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

11. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Stoy is an unincorporated community located in Crawford County. The community is administered politically by Stoy Village Board. Police protection is provided by the Crawford County Sheriff. Fire protection is provided by the Oblong Fire Protection Dist. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Catt's Crafts, Carr Energy, Southern Cross Oil, and Marathon Oil Co. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Stoy Post Office will be available at the Robinson Post Office. Government forms normally provided by the Post Office will also be available at the Robinson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about mail security
Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
2. **Concern:** Customers were concerned about senior citizens
Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on October 29, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 23,717 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 19,020
Fringe Benefits @ 33.5%	\$ 6,372
Rental Costs, Excluding Utilities	<u>+ \$ 3,120</u>
Total Annual Costs	\$ 28,512
Less Annual Cost of Replacement Service	<u>- \$ 4,795</u>
Total Annual Savings	<u>\$ 23,717</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster was reassigned on October 29, 1993. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Stoy Post Office provided delivery service to no customers and 52 PO Box customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$23,717 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Stoy Post Office, Oblong Post Office and Robinson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.


SHEM BARGER
Manager, Post Office Operations

04/08/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the STOY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



06/09/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/09/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Sue Wandersee".

SUE WANDERSEE
Post Office Review Coordinator
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 04/08/2011

Date of Removal: 06/09/2011



UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ST. LOUIS, MO POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the ST. LOUIS Post Office:

The Postal Service is considering the close of the ST. LOUIS Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/08/2011 through 06/09/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the ST. LOUIS P.O. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

Sincerely,

SHEM BARGER
SHEM BARGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 04/08/2011

Posting Round Date:



Date of Removal: 06/09/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE STOY, IL POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1383714 - 62464

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available.

The Stoy Post Office, an EAS-53 level, provided service from 12:00 p.m. to 4:30 p.m. Monday - Friday 12:00 p.m. to 1:30 p.m. Saturday and lobby hours of 12:00 p.m. to 4:30 p.m. on Monday - Friday and 12:00 p.m. to 1:30 p.m. on Saturday to 52 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,608 (30 revenue units) in FY 2008; \$7,461 (19 revenue units) in FY 2009; and \$6,533 (17 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at the Stoy Post Office to answer questions and provide information to customers. 13 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Stoy Post Office. Questionnaires were also available over the counter for retail customers at the Stoy Post Office. 30 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 9 unfavorable, and 12 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Robinson Post Office, an EAS-20 level office. Window service hours at the Robinson Post Office are from 9:00 a.m. to 4:30 p.m., Monday through Friday, and 9:00 a.m. to 11:00 a.m. on Saturday. There are 205 post office boxes available.

Retail service is also available at the Oblong Post Office an EAS-18 level office, located five miles away. Window service hours at Oblong Post Office are from 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday and 8:30 a.m. to 10:30 a.m. on Saturday. There are 63 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customers expressed concern for loss of community identity and history

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
4. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form, envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

8. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

9. **Concern:**

Customers were concerned about a change of address.

Response:

The customer expressed a concern about a change in address. Customers may be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

10. **Concern:**

Customers were concerned about the limited hours of operation at the post office.

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

11. **Concern:**

You expressed a concern that they requested and were denied rural delivery service.

Response:

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Stoy is an unincorporated community located in Crawford County. The community is administered politically by Stoy Village Board. Police protection is provided by the Crawford County Sheriff. Fire protection is provided by the Oblong Fire Protection Dist.. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Catt's Crafts, Carr Energy, Southern Cross Oil, and Marathon Oil Co. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Stoy Post Office will be available at the Robinson Post Office. Government forms normally provided by the Post Office will also be available at the Robinson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about mail security
Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
2. **Concern:** Customers were concerned about senior citizens
Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on October 29, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 23,717 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 19,020
Fringe Benefits @ 33.5%	\$ 6,372
Rental Costs, Excluding Utilities	<u>+ \$ 3,120</u>
Total Annual Costs	\$ 28,512
Less Annual Cost of Replacement Service	<u>- \$ 4,795</u>
Total Annual Savings	<u>\$ 23,717</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster was reassigned on October 29, 1993. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Stoy Post Office provided delivery service to no customers and 52 PO Box customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

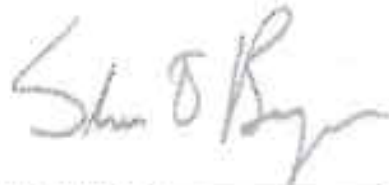
There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$23,717 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Stoy Post Office, Oblong Post Office and Robinson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



SHEM BARGER
Manager, Post Office Operations

04/08/2011
Date

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 06/09/2011

Postal Customers of the Stoy Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Stoy Post Office, which was posted 04/08/2011 through 06/09/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Stoy Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shem Barger". The signature is fluid and cursive, with the first name "Shem" and last name "Barger" clearly distinguishable.

SHEM BARGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



A. Office

Name: STOY State: IL Zip Code: 62464
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 15th County: Crawford
EAS Grade: 53 Finance Number: 167518
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Sue Wandersee Date: 06/21/2011
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3845 Fax No: (651) 365-9708

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	7
Favorable comments	0
Unfavorable comments	6
No opinion expressed	1
Total comments returned	7

Postal Concerns

The following public concerns were expressed:

- 1 **Concern (No Opinion)**
No Concern
Response:
Concern (Unfavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC, which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature Service, in an effort to grow revenue.
- 2 **Concern (Unfavorable)**
Customers asked why their Post Office was being discontinued while others were retained.
Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customarily is studied a study of the business activity and investigate the feasibility of providing service by alternate means.
- 3 **Concern (Unfavorable)**
Customers expressed concern about collection of outgoing mail.
Response:
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- 4 **Concern (Unfavorable)**
Customers inquired about mailbox installation and maintenance.
Response:
You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state, local and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers that do not wish to receive mail delivery can apply for a post office box at whatever location best fits their needs.
- 5 **Concern (Unfavorable)**
Customers questioned the economic savings of the proposed discontinuance.
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- 6 **Concern (Unfavorable)**
Customers were concerned about mail security.
Response:
You were concerned about mail security. There have been no recent reports of mail theft or vandalism in the area.
- 7 **Concern (Unfavorable)**
Customers were concerned about obtaining accountable mail and large parcels.
Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the items at the post office, or request redelivery online or by calling 1-800-ASK-USPS.
- 8 **Concern (Unfavorable)**
Customers were concerned about obtaining accountable mail and large parcels.
Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the items at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- 9 **Concern (Unfavorable)**
Customers were concerned about obtaining services from the carrier.
Response:
The retail carrier provides all the services that are available at the Post Office with the exception of PG Box service and sale mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- 10 **Concern (Unfavorable)**
No Concern
Response:
Concern (Unfavorable):
You were concerned about having to travel to another post office for service.
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require leaving the carrier at the mailbox. Stamp by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

9. **Concern (No Opinion):**
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
- Response:**
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
10. **Concern (No Opinion):**
Customers were concerned about senior citizens.
- Response:**
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to residents mailboxes or CBU's. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
11. **Concern (Unfavorable):**
Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.
- Response:**
The Postal Service is helping to preserve the community name by continuing the use of the Community Name in addresses.
12. **Concern (Unfavorable):**
Customers expressed concern for loss of community identity.
- Response:**
You expressed a concern about the loss of the Community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
13. **Concern (Unfavorable):**
Customers questioned the economic savings of the proposed discontinuance.
- Response:**
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
14. **Concern (Unfavorable):**
Customers were concerned about mail security.
- Response:**
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Date of Posting: 04/08/2011

Posting Round Date:

Date of Removal: 06/09/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE STOY, IL POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1383714 - 62464

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available. Effective and regular service can be maintained.

The Stoy Post Office, an EAS-53 level, provides service from 12:00 p.m. to 4:30 p.m. Monday - Friday, 12:00 p.m. to 1:30 p.m. Saturday and lobby hours of 12:00 p.m. to 4:30 p.m. on Monday - Friday and 12:00 p.m. to 1:30 p.m. on Saturday to 52 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,608 (30 revenue units) in FY 2008; \$7,461 (19 revenue units) in FY 2009; and \$6,533 (17 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at the Stoy Post Office to answer questions and provide information to customers. 13 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Stoy Post Office. Questionnaires were also available over the counter for retail customers at the Stoy Post Office. 30 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 9 unfavorable, and 12 expressed no opinion.

One congressional inquiry was received on June 15, 2012.

A petition supporting the retention of the Stoy Post Office was received on June 01, 2011, with 38 signatures. If this proposal is implemented, delivery and retail services will be provided by the Robinson Post Office, an EAS-20 level office. Window service hours at the Robinson Post Office are from 9:00 a.m. to 4:30 p.m., Monday through Friday, and 9:00 a.m. to 11:00 a.m. on Saturday. There are 205 post office boxes available.

Retail service is also available at the Oblong Post Office an EAS-18 level office, located five miles away. Window service hours at Oblong Post Office are from 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 4:45 p.m., Monday through Friday and 8:30 a.m. to 10:30 a.m. on Saturday. There are 63 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern:** Customers expressed concern for loss of community identity and history.

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
- PURCHASING STAMPS BY MAIL**
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
- PURCHASING POSTAL MONEY ORDERS**
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- SPECIAL SERVICES**
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.
- HOLDING MAIL**
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
6. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

8. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

9. **Concern:**

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

10. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customer that do not wish to receive rural delivery can apply for a post office box at whatever location best fits their needs.

11. **Concern:**

Customers questioned the economic savings of the proposed discontinuance.

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

12. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, or request redelivery online or by calling 1-800-ASK-USPS.

13. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

14. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

15. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

16. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers may be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

17. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

18. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Stoy is an unincorporated community located in Crawford County. The community is administered politically by Stoy Village Board. Police protection is provided by the Crawford County Sheriff. Fire protection is provided by the Oblong Fire Protection Dist. The community is comprised of Farmers/Retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Catt's Crafts, Carr Energy, Southern Cross Oil, and Marathon Oil Co. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Stoy Post Office will be available at the Robinson Post Office. Government forms normally provided by the Post Office will also be available at the Robinson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers were concerned about mail security |
| Response: | The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. |
| 2. Concern: | Customers were concerned about senior citizens |
| Response: | The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. |
| 3. Concern: | Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community. |
| Response: | The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. |
| 4. Concern: | Customers expressed concern for loss of community identity |
| Response: | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |

5. **Concern:**

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

6. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 18,817 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 3,120</u>
Total Annual Costs	\$ 23,612
Less Annual Cost of Replacement Service	<u>- \$ 4,795</u>
Total Annual Savings	<u>\$ 18,817</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster was reassigned on October 29, 1993. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Stoy Post Office provided delivery and retail service to 52 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$18,817 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Stoy Post Office, Oblong Post Office and Robinson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



SHEM BARGER
Manager, Post Office Operations

04/08/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/20/2011
2. Post Office Name STOY		3. State and ZIP + 4 Code IL, 62464-9928		
4. District, Customer Service GATEWAY PFC	5. Area, Customer Service GREAT LAKES	6. County Crawford	7. Congressional District 15th	
8. Reason for Proposal to Discontinue declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available. Effective and regular service can be maintained.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was reassigned Occupied 10/29/1003 b. <input type="checkbox"/> CW: <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-53 d. No of Clerks: 0 No of Career: 0 No of Non-Career: 0 e. No of Others: 0 No of Career: 0 No of Non-Career: 1 Downgraded from EAS-50		a. Time M-F 12:00 p.m. to 4:30 p.m. b. Sat 12:00 p.m. to 1:30 p.m. Total Window Hours Per Week 24.00 c. Lobby Time M-F 12:00 p.m. to 4:30 p.m. d. Sat 12:00 p.m. to 1:30 p.m.		
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0 b. P.O. Box 52 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 52 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 0.20		Types of Mail a. First-Class 91 b. Newspaper 20 c. Parcel 2 d. Other 0 e. Total 113 f. No. of Postage Meters 0 g. No. of Permits 0 Received Dispatched		
15. Finance: a. FY 2008 2009 2010		Receipts \$ 11,000 \$ 7,461 \$ 6,503 b. EAS Step 1 PM Basic Salary (no Cole) \$ 15350 c. PM Fringe Benefits (33.5% of b.) \$5,142		
16a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (Leased Expiration Date 06/30/2016) Annual Lease \$ 3120 90-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain lease being researched				
17. Schools, Churches and Organization in Service Area No. 0		18. Administrative/Emulating Office (Proposed)		
		Name RODRIGON EAS Level 20 Miles Away 5.0 Window Service Hours: M-F 8:00 a.m. to 4:30 p.m. and 1:00 p.m. to 1:00 p.m. Lobby Hours: M-F 24-hours SAT 24-hours PO Boxes Available 205		
19. Businesses in Service Area No. 4 Catt's Crafts, Carl Energy, Southern Cross Oil, and Marathon Oil Co		20. Nearest Post Office (if different from above)		
		Name OBLONG EAS Level 18 Miles Away 4.8 Window Service Hours: M-F 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 3:30 p.m. and 1:30 p.m. to 10:30 p.m. Lobby Hours: M-F 24-hours SAT 24-hours PO Boxes Available 63		
21. Prepared by				
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. AC () (314) 436-3645
PO Discontinuation Coordinator Name SUE WANDERSEE		Telephone No. AC () (314) 436-3645		Location SAINT LOUIS, MO
PS Form 4920, JUNE 1003				



06/22/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
STOY
Docket Number 1383714 - 62464

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to read "D. Martin", with a large, stylized flourish at the end.

DAVID MARTIN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code	STOY, IL, 62454-9998
EAS Level	53
District	GATEWAY PFC
County	CRAWFORD
Congressional District	15th
Proposal	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposal	was reassigned
Alternate Service Proposed	Rural Route Service
Customers Affected	
Post Office Box	52
General Delivery	0
Rural Route	0
Highway Contract Route (HCR)	0
City Route	0
Intermediate Rural	0
Intermediate HCR	0
Total number of customers:	52

Date	Action
	Office suspended, Reason suspended:
	Suspension notice sent to Headquarters
10/29/1993	Postmaster vacancy occurred, Reason: was reassigned
	OK: Career: 0 Noncareer: 1 Other Employees: 1
01/19/2011	District manager authorization to study
	Questionnaires sent to customers, Number sent: 75 Number Returned: 38
03/11/2011	Analysis: Favorable: 9 Unfavorable: 9 No Opinion: 12
08/01/2011	Petition received, Number of signatures: 38
	Concerns expressed:
	sanctity of mail, delivery and sending of mail, accountable mail, postal money orders, and effective and regular services
06/15/2012	Congressional inquiry received: Yes
	Concerns expressed:
	effective and regular services, revenue decline, salaries, travel to neighboring offices, accountable mail and money orders
04/08/2011	Proposal and checklist sent to district for review
	Government Relations and Retail Operations notified by district 15 days before the 60-day posting (PS Form 4920 attached)
03/28/2011	
04/08/2011	Proposal and invitation for comments posted and round-dated
06/13/2011	Proposal and invitation for comments removed and round-dated
	Comment Analysis:
	Favorable: 0 Unfavorable: 6 No Opinion: 17
None	Premature PRC appeal received
	Concerns expressed:
	N/A
05/20/2011	Updated PS Form 4920 completed (if necessary)
06/22/2011	Certification of the official record
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations
06/22/2011	
07/08/2011	Headquarters logged in official record (option entry)
	Record returned to district for additional consideration
	Record returned as not warranted
07/08/2011	Final determination posted at affected office(s) and round-dated
	Final determination removed and round-dated
	Postal Bulletin Post Office Change Announcement form sent to Headquarters
	No appeals letter received from Headquarters
	Appeal to PRC received
	PRC option received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to update AMS report
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

SUE WANDERSEE Name/Title	(314) 438-3845 Telephone Number
SUE WANDERSEE District Post Office Review Coordinator	(314) 438-3845 Telephone Number



06/22/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Stoy Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Shem Barger Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "D. Martin", with a stylized flourish at the end.

DAVID MARTIN
DISTRICT MANAGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4J/P1383714.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, GREAT LAKES Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ST0Y was received by 07/06/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20280-8700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 07/08/2011

Date of Removal: 08/09/2011



FINAL DETERMINATION TO CLOSE
THE STOY, IL POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1383714 - 62464

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining postal needs in addition to postmaster vacancy. Alternate forms of servicing town's Postal needs are available. Effective and regular service can be maintained.

The Stoy Post Office, an EAS-53 level, provides service from 12:00 p.m. to 4:30 p.m. Monday - Friday, 12:00 p.m. to 1:30 p.m. Saturday and lobby hours of 12:00 p.m. to 4:30 p.m. on Monday - Friday and 12:00 p.m. to 1:30 p.m. on Saturday to 52 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,608 (30 revenue units) in FY 2008; \$7,461 (19 revenue units) in FY 2009; and \$6,533 (17 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 24, 2011, representatives from the Postal Service were available at the Stoy Post Office to answer questions and provide information to customers. 13 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Stoy Post Office. Questionnaires were also available over the counter for retail customers at the Stoy Post Office. 30 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 9 unfavorable, and 12 expressed no opinion.

One congressional inquiry was received on June 15, 2012.

A petition supporting the retention of the Stoy Post Office was received on June 01, 2011, with 38 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Robinson Post Office, an EAS-20 level office. Window service hours at the Robinson Post Office are from 9:00 a.m. to 4:30 p.m., Monday through Friday, and 9:00 a.m. to 11:00 a.m. on Saturday. There are 205 post office boxes available.

The proposal to close the Stoy Post Office was posted with an invitation for comment at the Stoy Post Office, Oblong Post Office and Robinson Post Office from April 08, 2011 to June 09, 2011. The following additional concerns were received during the proposal posting period:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget. |
| Response: | The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. |
| 2. Concern: | Customers asked why their Post Office was being discontinued while others were retained. |
| Response: | Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers expressed concern about collection of outgoing mail. |
| Response: | Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. |
| 4. Concern: | Customers inquired about mailbox installation and maintenance |

Response: The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customer that do not wish to receive rural delivery can apply for a post office box at whatever location best fits their needs.

5. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

6. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, or request redelivery online or by calling 1-800-ASK-USPS.

7. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

8. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

2. **Concern:** Customers expressed concern for loss of community identity and history

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
4. **Concern:** Customers were concerned about mail security.
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
- PURCHASING STAMPS BY MAIL**
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
- PURCHASING POSTAL MONEY ORDERS**
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- SPECIAL SERVICES**
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.
- HOLDING MAIL**
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
6. **Concern:** You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in the National Five-Digit ZIP Code and Post Office Directory.

8. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers may be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

9. **Concern:** Customers were concerned about the limited hours of operation at the post office

Response: The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

10. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Stoy is an unincorporated community located in Crawford County. The community is administered politically by Stoy Village Board. Police protection is provided by the Crawford County Sheriff. Fire protection is provided by the Oblong Fire Protection Dist.. The community is comprised of Farmers/Retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Catt's Crafts, Carr Energy, Southern Cross Oil, and Marathon Oil Co. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Stoy Post Office will be available at the Robinson Post Office. Government forms normally provided by the Post Office will also be available at the Robinson Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
2. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.
3. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
4. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
6. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on October 29, 1993. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 18,817 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 3,120</u>
Total Annual Costs	\$ 23,612
Less Annual Cost of Replacement Service	<u>- \$ 4,795</u>
Total Annual Savings	<u>\$ 18,817</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Stoy, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Robinson Post Office, located six miles away.

The postmaster was reassigned on October 29, 1993. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Stoy Post Office provided delivery and retail service to 52 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$18,817 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Stoy Post Office, Oblong Post Office and Robinson Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Stoy Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Stoy Post Office, Oblong Post Office and Robinson Post Office during normal office hours.



Dean J. Granholm
Vice President of Delivery and Post Office Operations

07/08/2011

Date